From: Bernadine M Brown
To: Microsoft ATR
Date: 1/23/02 1:56pm
Subject: Microsoft Case

While I do believe in free competition, I don't believe Microsoft does. It is my belief that they did in fact violate anti-trust laws and as a result we are all paying more money for inferior software. It is very bad for the consumer when there is no alternative out there. We end up paying a lot of money for software that has no decent security, that crashes computers many times/day which effects productivity, and the cost of which is getting higher and higher especially with the new licensing arrangements.

There is no incentive for Microsoft to provide anything better. Who do they have to be better than? Noone. Who suffers? The American citizen. Allowing Microsoft to bail out by providing more proprietary software to our schools only increases the monopoly. Why don't they provide books for libraries, or musical instruments or computers that run another OS. Their fine doesn't even hurt and just increases their monopoly.

This isn't free enterprise.

Bernadine M. Brown